

5/. Did we offer value for money?

Yes

6/. What other service could we provide that would be of benefit to you?

Brick work re-pointing?

7/. Sometimes our new customers ask for references for our work. Would you agree to do this for us? ( this would only ever be given with your prior consent on each occasion )

Yes

8/. In order to help us with our advertising, where would you have looked for our services had you not known of us?

Web search

9/. Would you be happy to write a testimonial and if so complete below.

**Testimonial....**

Efficient service, fulfilled promise, completed work as arranged. No fuss, no mess, would not hesitate to recommend.

Mr + Mrs Amato Hornchurch.

**Customer signature.....**